

Return Merchandise Authorization Form

Steps to complete this form:

1 Fill out the Dealer Return Information section of this form

2 E-mail this form along to RMA@paceintl.com

3 We will assign an RMA number for your return by e-mail this form back to you.

4 Ship the products, prepaid with the RMA number clearly noted on the outside of the box to the address below. Include a copy of the RMA form.

Dealer Return Information

Customer Name: _____ Contact: _____

Email Address: _____

Phone: (____) _____ Order #: _____

Ship to:
Pace International
Attn: RA Department
3582 Technology Dr. NW
Rochester, MN 55901
Phone: (800) 444-7223

Qty.	Item Number	Specific Reason for Return

Note: Returns without proper documentation and RMA# noted on the box will not be accepted.

Terms and Conditions

All products are subject to evaluation. A minimum 25% restocking charge may apply on exchanged or credited products if not in new or original package. A \$20.00 service charge will apply for all warranty items found to be non-defective. **No returns on special order items or custom-made items.**

No returns accepted without a Pace-authorized RMA#. Any claims and/or returns from this invoice must be made within 30 days. After 30 days, all returns are subject to a minimum 25% restocking fee.

Notes from RMA Dept.

For internal use only.

RA Date: _____

RA #: _____

ENCLOSE COPY OF THIS FORM WITH RETURN & WRITE RMA# ON THE BOX